

Redwing Contemporary Art CIC

Volunteer Welcome Pack

Creativity • Care • Community

32-33 Alverton Street, Penzance, TR18 2QN

Welcome to Redwing Contemporary Art CIC

Thank you for volunteering with **Redwing Contemporary Art CIC**. We're really glad to have you as part of our team. This welcome pack is designed to help you understand who we are, what we do, and how you can get involved confidently and safely.

1. About Redwing

Redwing Contemporary Art CIC is a Community Interest Company (registered 2011) based at **32-33 Alverton Street, Penzance**. We work at the intersection of **art, community, heritage, and social inclusion**.

Our work supports:

- Artists and makers, including outsider and self-taught artists
- People experiencing social isolation
- Individuals living with mental health challenges
- Local communities through practical, creative, and environmental projects

We believe creativity is a powerful tool for connection, confidence, and change.

2. Our Values

Everything we do at Redwing is guided by these core values:

- **Inclusion** – Everyone is welcome and valued
- **Care** – For people, place, and wellbeing
- **Creativity** – As a force for learning and transformation
- **Respect** – For lived experience, difference, and boundaries
- **Community** – Working together, locally and collaboratively

As a volunteer, you help bring these values to life.

3. What We Do

Redwing is home to several interconnected projects, including:

Redwing Gallery & Studios

- Exhibitions, residencies, and creative activity
- Support for emerging and outsider artists
- Community workshops and events

Penzance Community Larder

- Affordable, dignified access to food
- Reducing food waste
- Supporting people during cost-of-living pressures

Penzance Repair Café

- Repairing items together instead of throwing them away
- Skill-sharing and sustainability
- Community connection

Community & Environmental Activity

- Food growing and veg box distribution (Bosavern Community Farm hub)
- Hosting local environmental and activist groups
- Creative responses to climate and ecological issues

Volunteers play a vital role across all of these areas.

4. Volunteering at Redwing

Your Role

Volunteering roles vary and may include:

- Front-of-house support
- Helping with workshops or events
- Supporting the Community Larder or Repair Café
- Admin, documentation, or exhibition/ creative support
- Gardening, making, or practical help

Your role will be discussed with you, and we aim to match tasks to your interests, skills, and availability.

What You Can Expect From Us

- A friendly, supportive environment
- Clear guidance and check-ins
- Training or induction where needed
- Respect for your time, energy, and boundaries

What We Ask From You

- Reliability and communication
 - Respect for others and for Redwing's values
 - Willingness to ask questions if unsure
 - Awareness of confidentiality and safeguarding
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5. Safeguarding & Wellbeing

Redwing works with adults who may be vulnerable at times. Safeguarding is everyone's responsibility.

Key principles:

- Treat everyone with dignity and respect
- Maintain appropriate boundaries
- Do not promise confidentiality if someone is at risk
- Report concerns promptly

If you have a safeguarding concern, speak to the **Director or designated staff member** as soon as possible.

Your own wellbeing matters too. If you feel overwhelmed or uncomfortable, please let us know.

6. Health & Safety

- Follow guidance given for each activity or space
- Ask before using tools or equipment
- Report hazards, accidents, or near-misses
- Know where exits, toilets, and first aid kit is

We aim to keep Redwing a safe, calm, and welcoming space for all.

7. Practical Information

Address: 32–33 Alverton Street, Penzance, TR18 2QN

What to wear: Comfortable clothes you don't mind getting messy

Belongings: Please keep personal items secure

If you're running late or can't attend a session, let us know as soon as you can.

8. Communication & Support

If you have questions, ideas, or concerns, you can:

- Speak to a member of staff on site

- Contact the Director, **Roselyne Williams**
- Share feedback – we value your perspective

We see volunteers as collaborators, not just helpers.

9. Getting the Most From Volunteering

Many volunteers say they gain:

- New skills and confidence
- Creative inspiration
- Social connection
- A sense of purpose and belonging

We encourage you to:

- Be curious
 - Share your ideas
 - Take breaks when needed
 - Enjoy being part of the Redwing community
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10. Thank You

Your time, care, and energy make a real difference. Thank you for supporting Redwing Contemporary Art CIC and the communities we work with.

Welcome to Redwing.